



# ALL INDIA GRADUATE ENGINEERS & TELECOM OFFICERS ASSOCIATION

**President**

*PRASHANT JAIN*  
Mobile: 9434000017

**Secretary**

*Subhasish Paul*  
Mobile: 9434000019

**No: AIGETOA/WB/13-14/112**

**Dated: 11/04/2013**

To  
The CGMT  
West Bengal Telecom Circle  
Kolkata

Subject : **One Time adjustment of outstanding amount of GSM Service Connection in WBTC.**

Dear Sir,

This is in reference to disconnection of 606 nos. of GSM service connection's outgoing calls from 5<sup>th</sup> April, 2013. BSNL executives particularly working outside are not been able to communicate properly for official purposes resulting in hampering of BSNL services.

One time full adjustment may kindly be given to all GSM Service connection in WBTC. To justify our request we also want to apprise you of the fact that due to non-clarity in orders issued from New Delhi( orders attached) about RSTC ( including Land line and GSM mobile) , corrected charging plans were only implemented in May 2010 for WBTC.

In the mean while from 2007 to 2010 most of the service connections have accumulated arrears during erratic implementation of plan 525. As till may 2007, Rs. 425.00 free talk value, 500MB free GPRS usage and other freebies were not added for most of the numbers.

(Subhasish Paul)

Circle Secretary

Copy to:

1. The Sr. GM(CMTS-Nodal), The GM(Finance) WBTC.